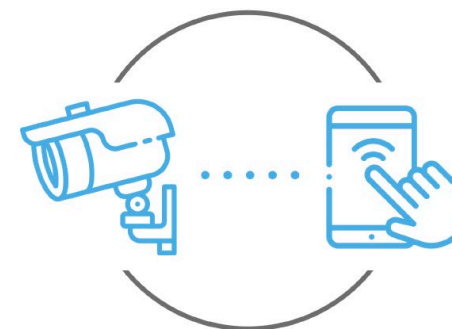


# User Manual

version 1.1



**Zintronic**

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This manual applies to Zintronic IP cameras supported by the **V380 Pro** application. The latest version of the manual is available for download at: [www.zintronic.com](http://www.zintronic.com)

# Table of contents

Introduction .....	1
Installing the V380 Pro application .....	3
Registration of V380 Pro application .....	3
Adding a camera to the V380 Pro application .....	3
Installation of V380 Pro .....	8
Setting the time on the camera .....	10
Set recording to SD card .....	11
Playback of recordings on your phone .....	12
Enabling motion tracking .....	14
Sharing the camera with another user .....	14
Questions and answers .....	15

## Introduction

Thank you for choosing Zintronic cameras, which, by using the latest technology, provide high quality images for CCTV monitoring. In this user's manual you will find full instructions for the cameras and their dedicated programs and applications.

## Product safety precautions

### **1. Use an appropriate power source.**

The input voltage of the cameras is 12V DC/1A or 12V DC/2A. Be sure to use only the original power supply included with the product or another one with the above parameters. Be sure to connect the camera to an appropriate power source. Incorrect connection of the camera risks failure or damage to the camera.

### **2. Handle the camera carefully.**

Use the camera according to the instructions. Avoid hitting the camera, shaking it, etc. Improper handling or storage of the camera may damage it.

### **3. The use of storage media - SD card.**

Use only memory cards recommended for use with cameras or others with a minimum speed class of 10. Using other cards may lead to irregularities in the recording of material on the memory card.

### **4. Protection from weathering.**

The camera's connection wires should be protected from the elements, i.e. rain, snow or moisture, by using the recommended distance brackets. Improper protection may lead to permanent damage to the equipment and loss of service warranty.

**5. Camera operating environment.**

The cameras are designed for use in environments with temperatures between -20°C-+60°C and humidity of 10%-90%.

**6. Do not use strong or abrasive cleaners to clean the camera body.**

If the camera is dirty, clean it with a damp cloth. If the dirt is resistant, use a mild detergent and gently wipe the camera.

**7. Do not point the camera towards the sun.**

Do not point the camera at the sun or other sources of very bright light. This risks the appearance of spots, even if the camera is turned off, and subsequent damage to the matrix.

**8. Do not place the camera in areas of interference.**

If the camera is installed near devices that emit strong electromagnetic fields, such as wireless communication devices, it may lead to the occurrence of some irregularities in the camera's operation.

## Powering the Camera

Use a suitable power adapter and plug it into the camera's power plug, then wait a few minutes for the startup process to complete.

## Restore the camera to factory settings

Connect the power supply. Press and hold the reset button for 5-10 seconds, you will hear the message in English "Restore Factory Default Settings...". The camera will restart with factory default settings.

## SD card mounting (selected models)

How to install the SD card is described in the separate instructions included in the box or available for download on the website [www.zintronic.com](http://www.zintronic.com)

## Installing the V380 Pro application

Download the **V380 Pro** app from the Google Play/Apple Store, alternatively scan the QR code below to download the app.



Start up your phone

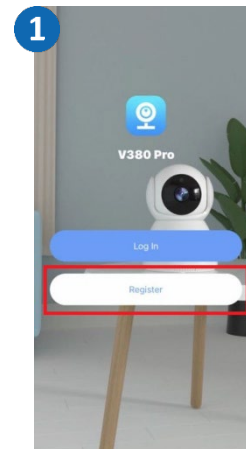


Scan QR code

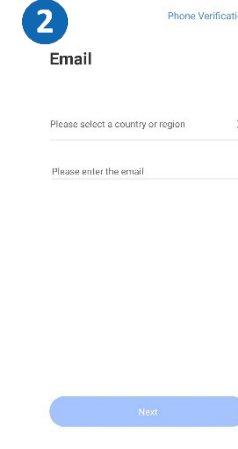


Download V380 Pro

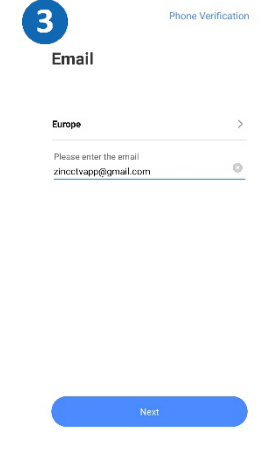
## Registration of V380 Pro application



Click **Register**.



Start the registration process.

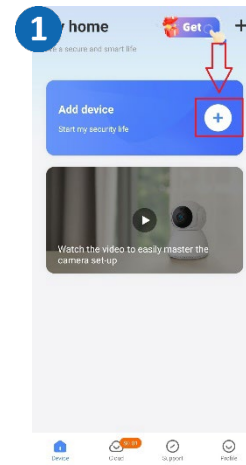


Click **Log In** to configure the camera

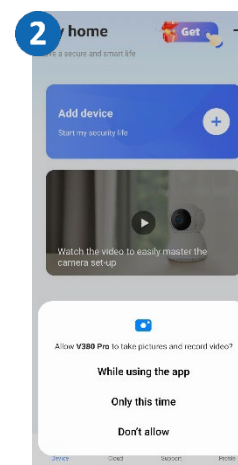
## Adding a camera to the V380 Pro application

**Method 1: Connect the camera using Wi-Fi.**

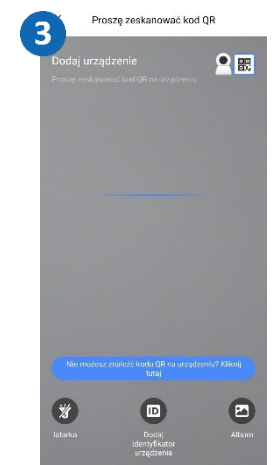
Open the **V380 Pro** application and do the following:



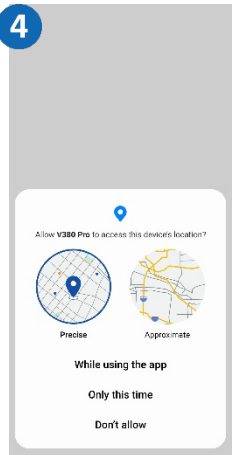
Click **[+]** to add a camera.



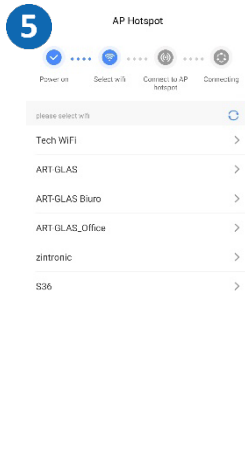
Allow access to the camera.



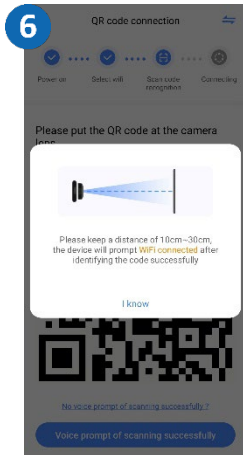
Scan the QR code from the sticker on the camera or from the sticker on the box.



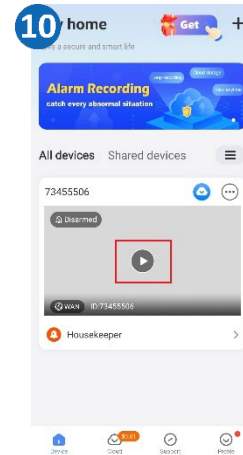
Allow the application to access the location.



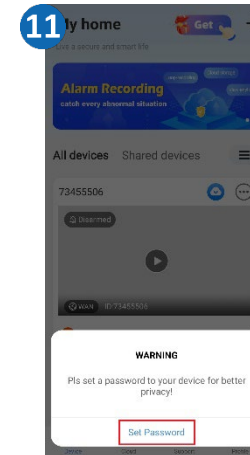
Enter the password for the WiFi network to which you want to connect the camera and confirm.



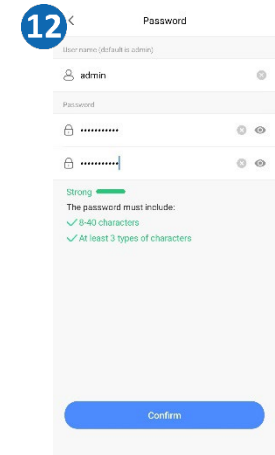
Read the instructions for scanning the code and confirm.



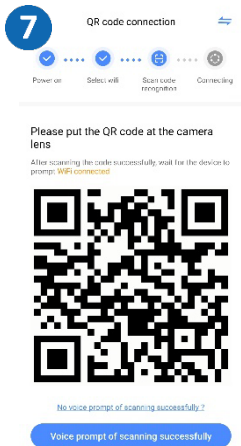
Click on the **play** button in the middle of the screen.



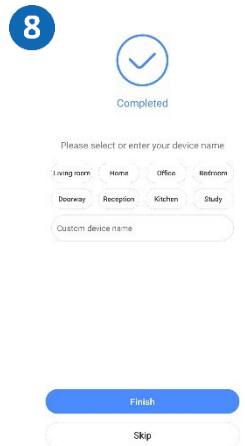
Change the password to secure access to the camera.



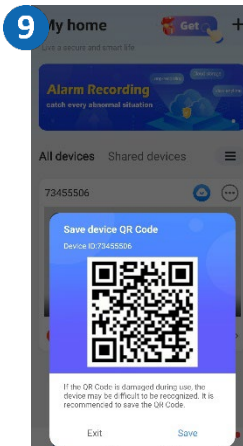
Change the password and click **Confirm**.



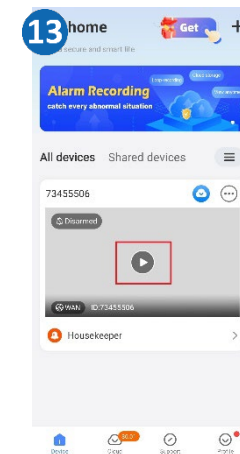
Scan the code from the phone screen with the camera. When you hear "WiFi Connecting", click Voice prompt of scanning successfully.



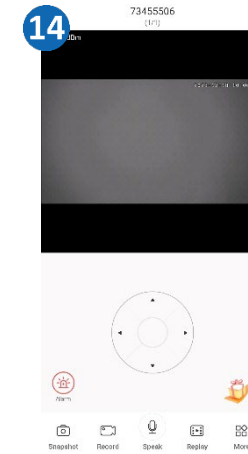
Name the camera and click Finish or Skip.



You can save the QR code to your device or skip it. Then click Finish.

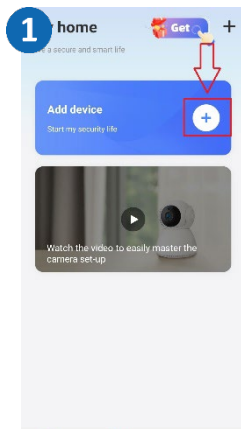


Click **play** in the middle of the preview.

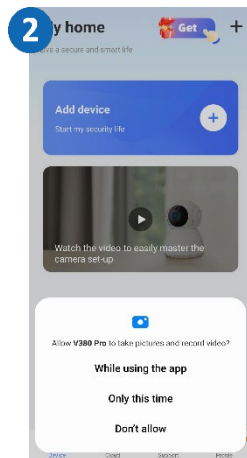


Adding a camera has been completed.

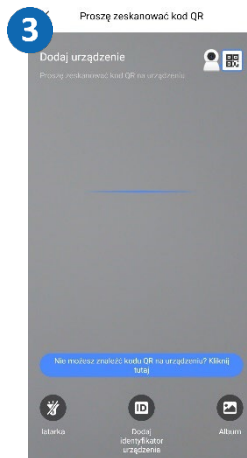
## Method 2: Alternative camera connection without QR code.



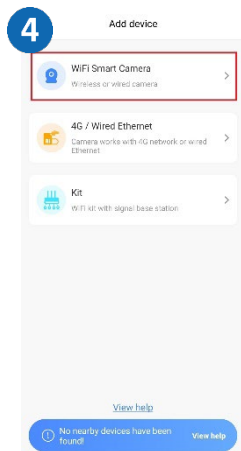
Click **[+]** to add a camera.



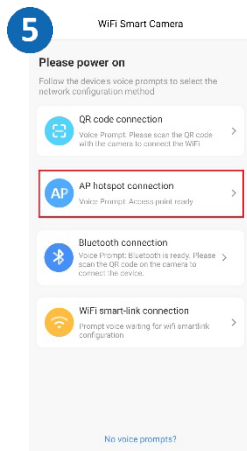
Allow access to the camera.



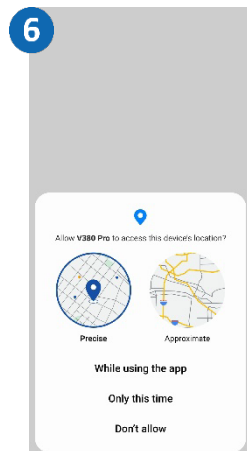
Press **Can't find QR code on device.**



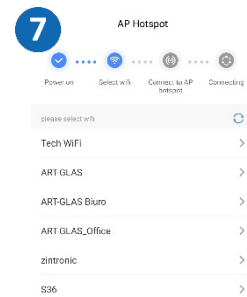
Select **WiFi Smart Camera options.**



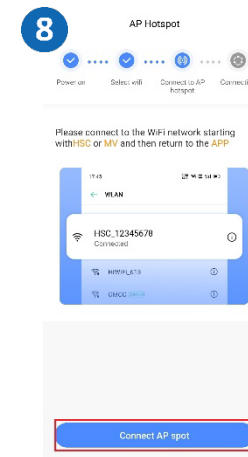
Select the **AP hotspot connection option.**



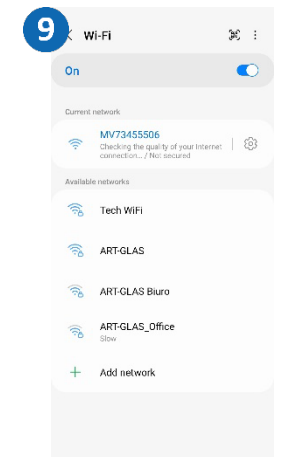
Allow the application to access the location.



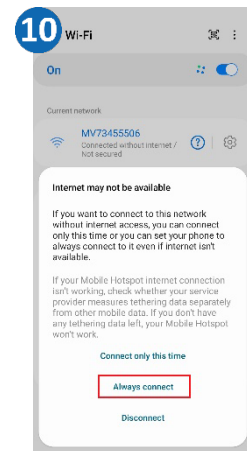
Select your WiFi network from the list and enter your password.



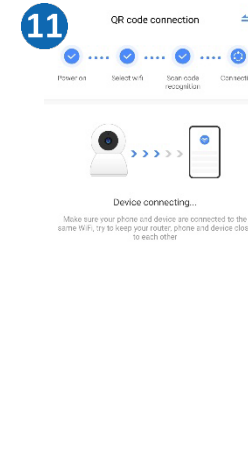
Click **Connect AP spot.**



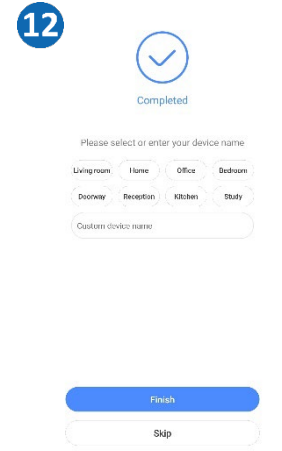
Connect to the network that the camera has created.



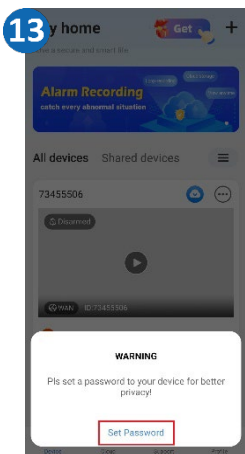
If there is no Internet, click **Connect Always.**



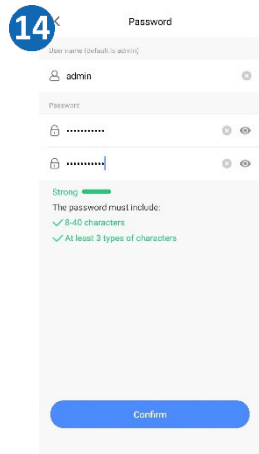
Return to the application, the camera will connect.



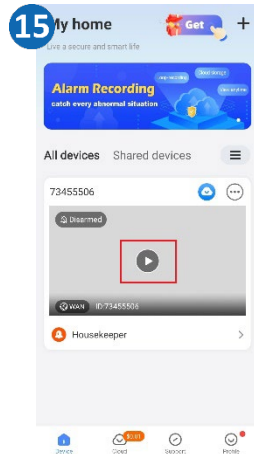
Name the camera and click **Finish.**



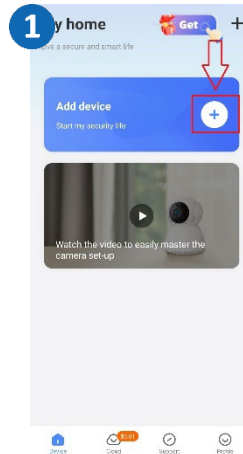
Change the password to secure access.



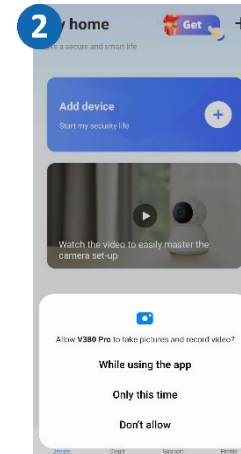
Change the password and click **Confirm**.



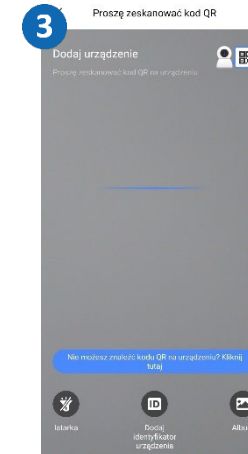
Click on the play button to preview.



Click **[+]** to add a camera.



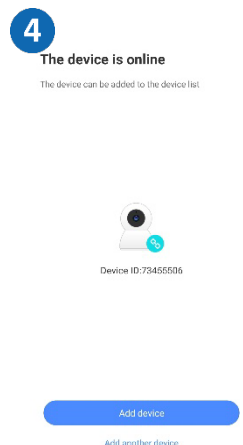
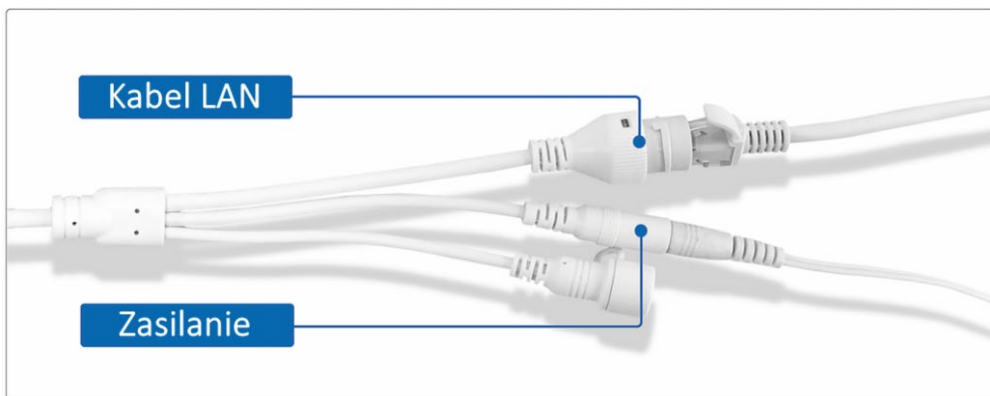
Allow access to the camera.



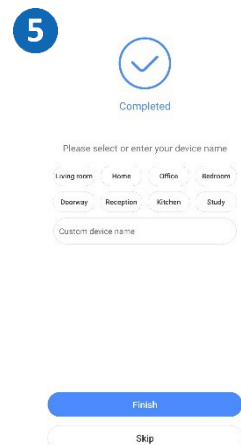
Scan the QR code from the sticker on the camera or from the sticker on the box.

### Method 3: Connect the camera with a network cable

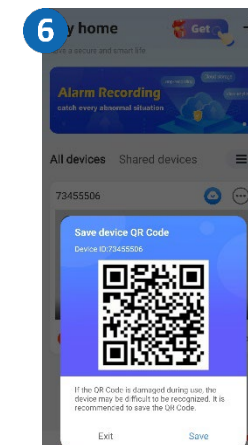
Connect the power and network cable to the camera, make sure the network cable is connected with one end to the router and the other end to the camera.



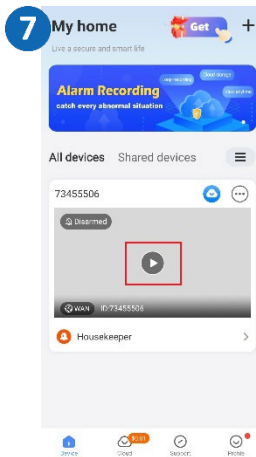
Add a device to proceed to the next step.



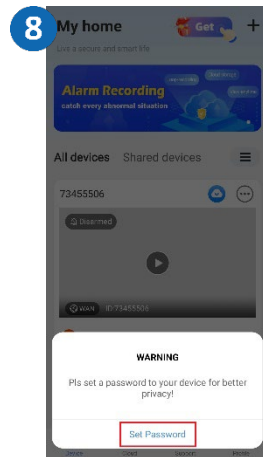
Name the camera and click **Finish**.



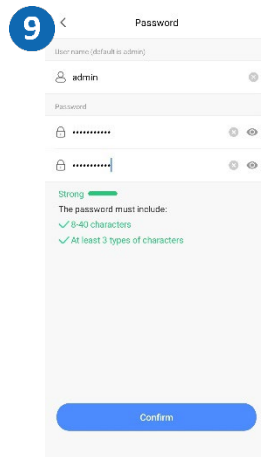
You can save the QR code to your device or skip it. Then click **Finish**.



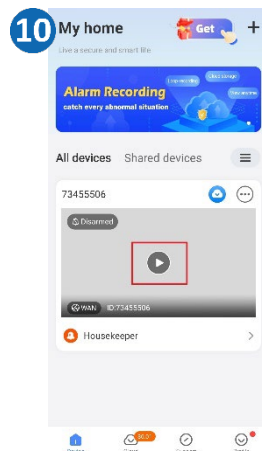
Click on the **play** button in the middle of the screen.



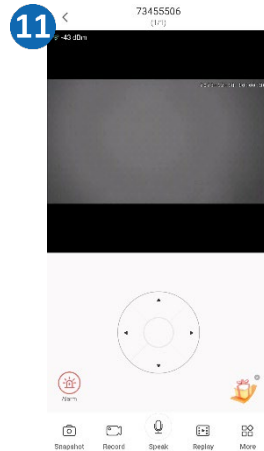
Change the password to secure access.



Change the password and click **Confirm**.



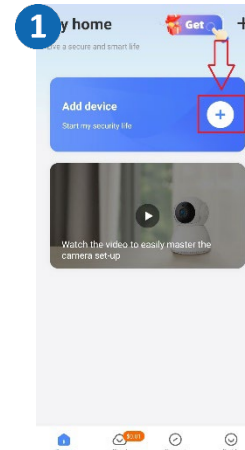
Click the **play** button to preview the image.



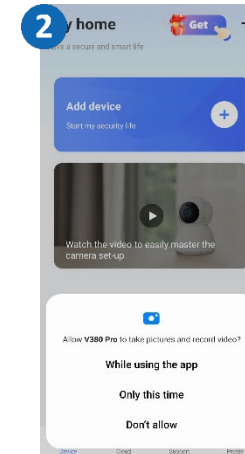
Adding a camera has been completed

## Method 4: GSM camera connection

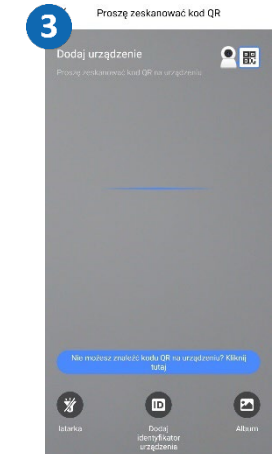
Connect the power cord and insert the SIM card into the camera.



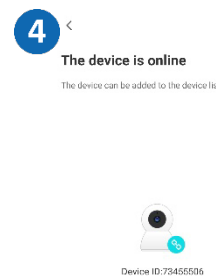
Click **[+]** to add a camera.



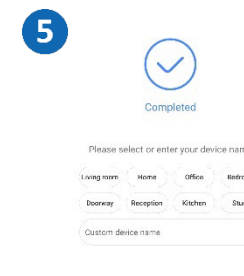
Allow access to the camera.



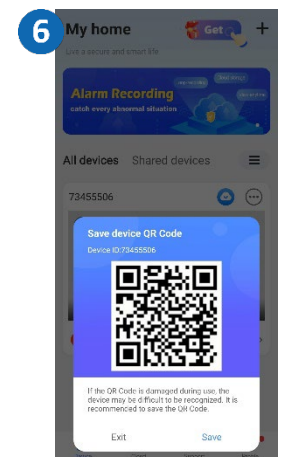
Scan the QR code from the sticker on the camera or from the sticker on the box.



Add a device to proceed to the next step.

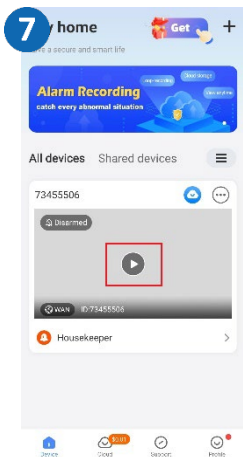


Name the camera and click **Finish**.

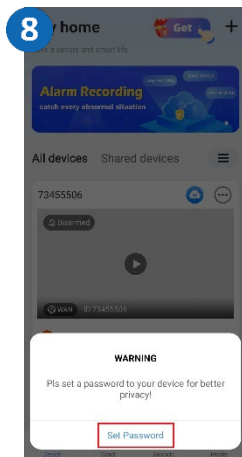


You can save the QR code to your device or skip it. Then click **Finish**.

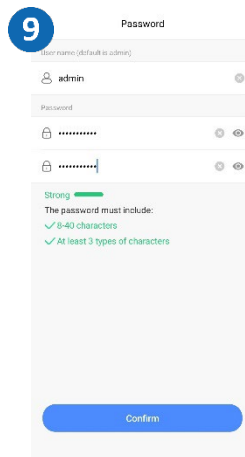




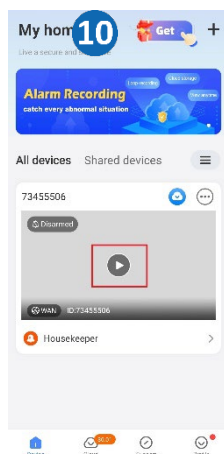
Click on the **play** button in the middle of the screen.



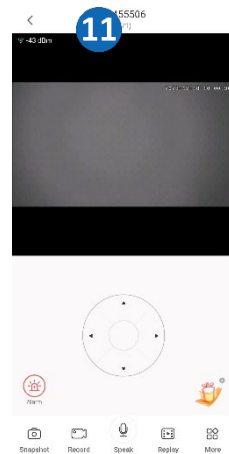
Change the password to secure access.



Change the password and click **Confirm**.



Click the **play** button to preview the image.

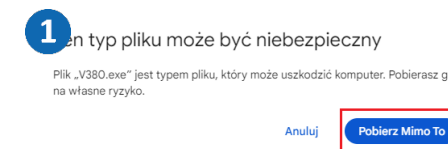


Adding a camera has been completed.

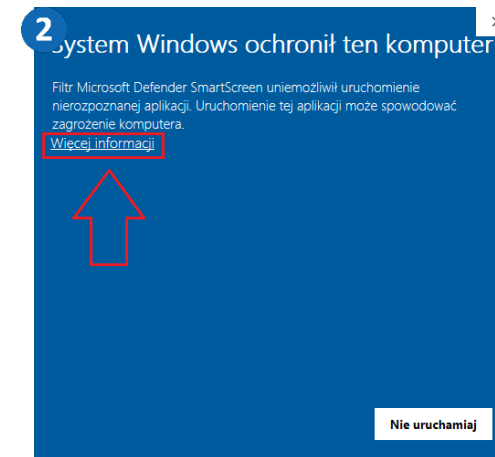
## Installation of V380 Pro

Download the **V380 Pro** program, available at <https://zintronic.pl/kamery-ip-v380> in the dedicated software section

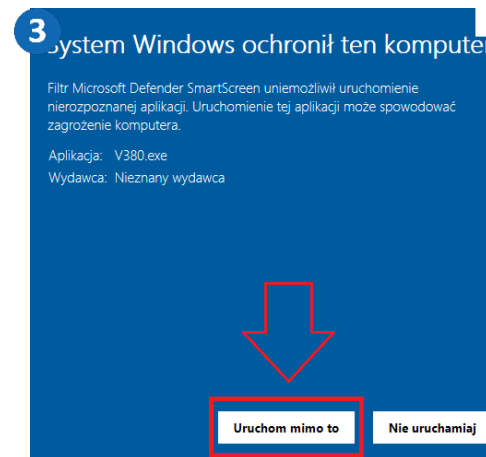
Method 1: Log in via QR code



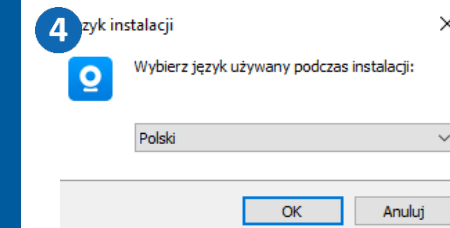
Click **Download nonetheless**.



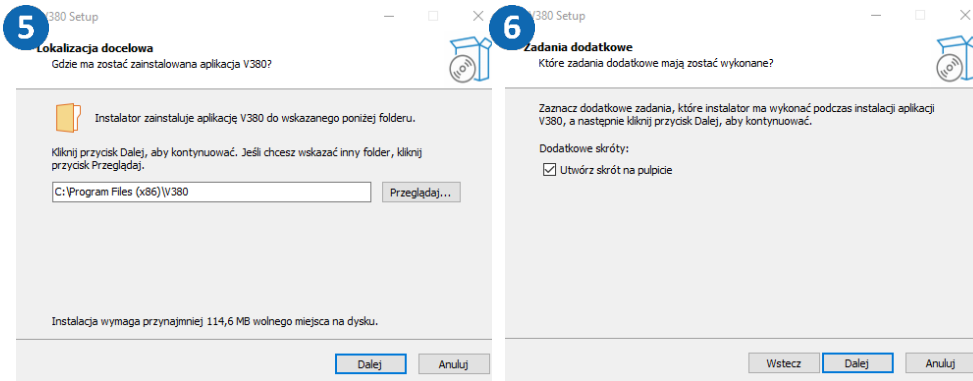
Click **More Information**.



Click **Run nonetheless**.

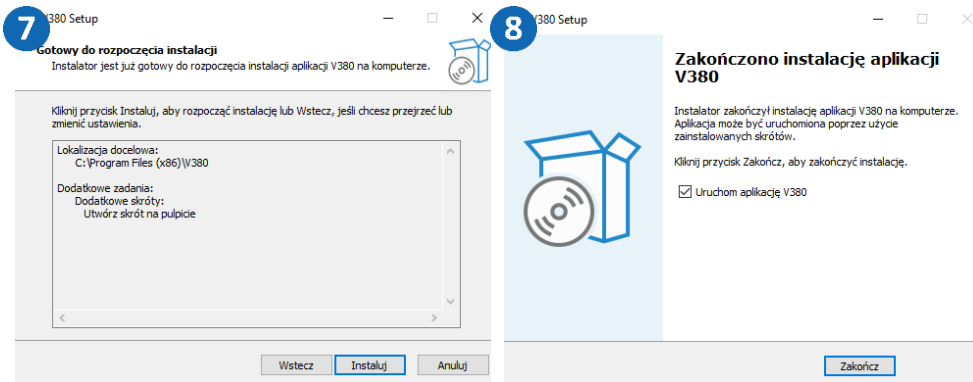


Select the language and click **OK**.



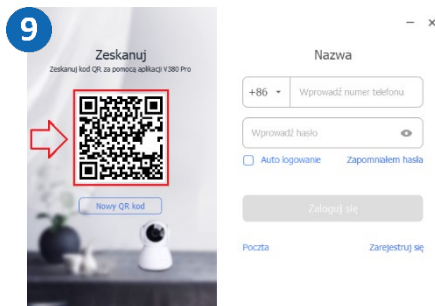
Select the path and click **Next**.

Click **Next**.



Click **Install**.

Click **Finish**.

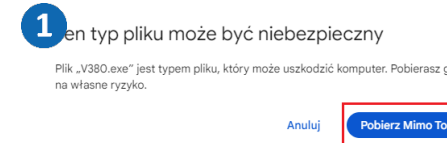


Scan the QR code through the V380 Pro application on your phone to log into your account.

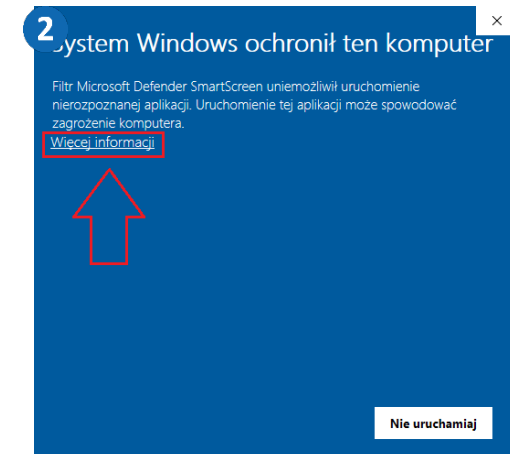


Double-click the ID of the added device to play the image on the computer application.

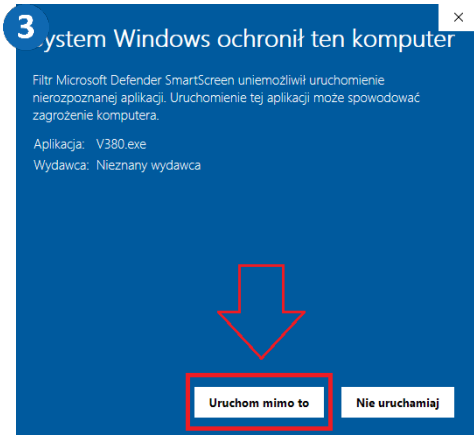
## Method 2: Log in through your email account



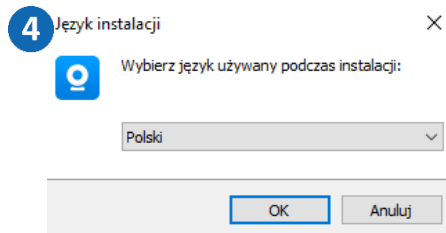
Click **Download nonetheless**.



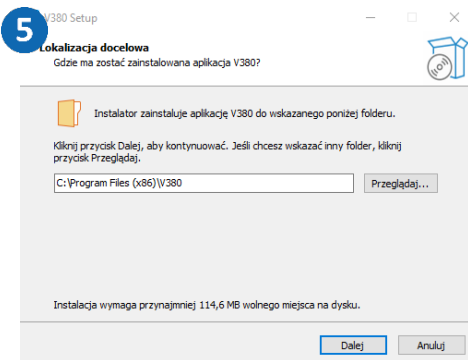
Click **More Information**.



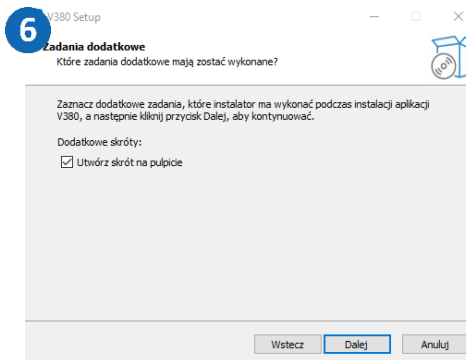
Click Run nonetheless.



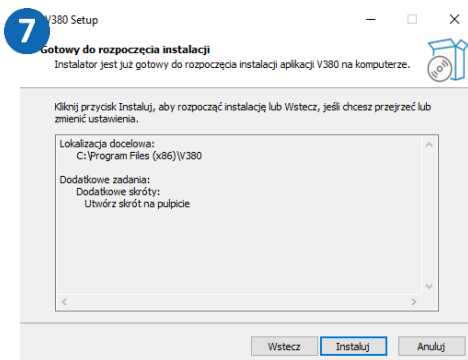
Select the language and click OK.



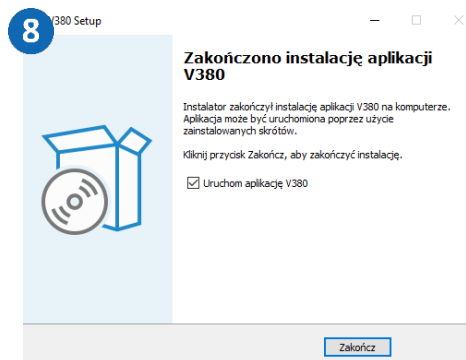
Select the path and click Next.



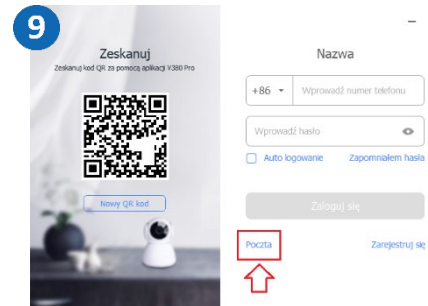
Click Next.



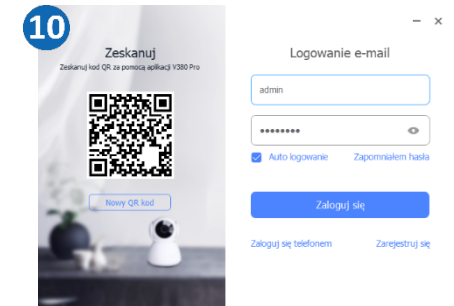
Click Install.



Click Finish.

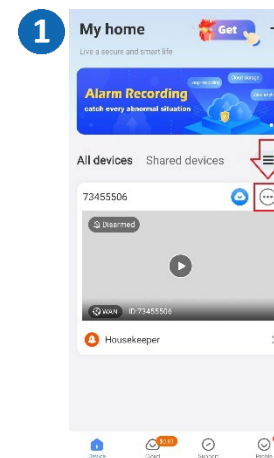


Click Mail.

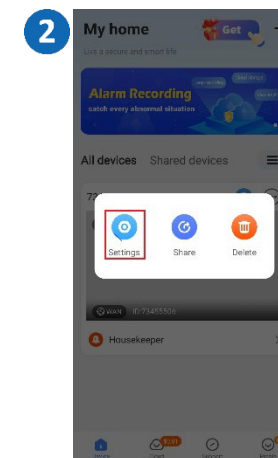


Log in/register for an account by email.

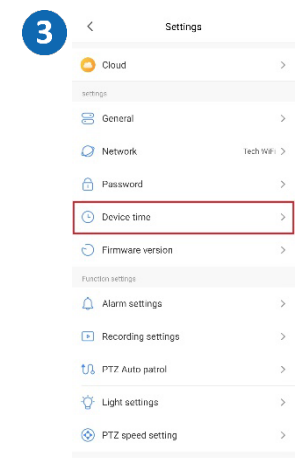
## Setting the time on the camera



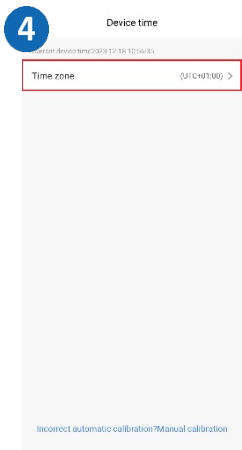
Click on the highlighted icon on the home screen.



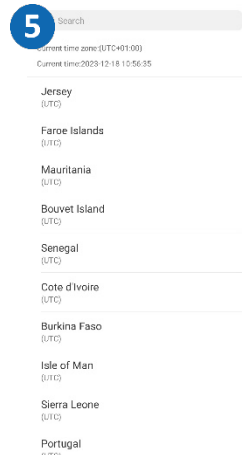
Click on the Settings icon.



Click Device Time.



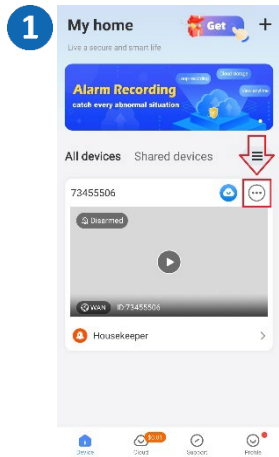
Click **Time Zone**.



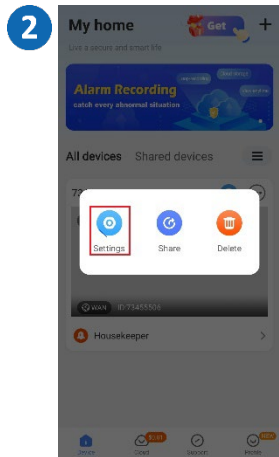
Click on the appropriate time zone.

Reversing the arrow in the upper left corner, will confirm the time change.  
Check that the time settings are correct.

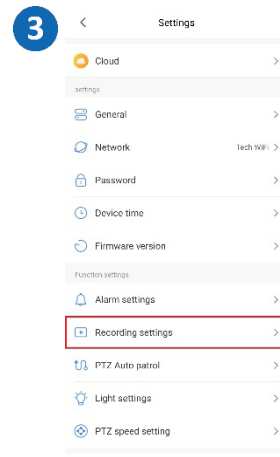
## Set recording to SD card



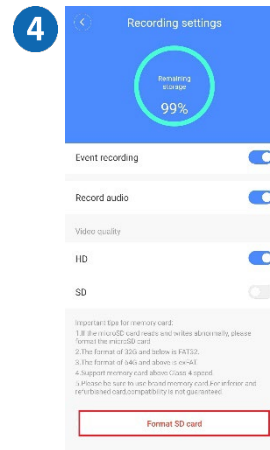
Click on the highlighted icon on the home screen.



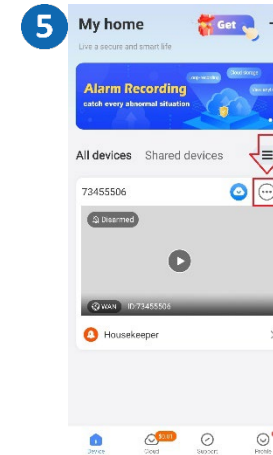
Click on the **Settings** icon.



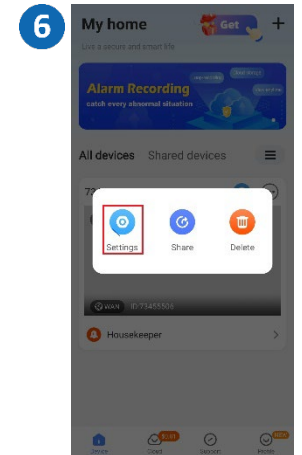
Click **Recording Settings**.



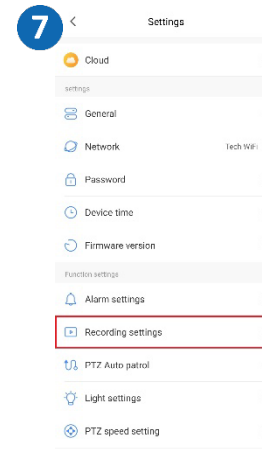
Click **Format SD card**.



Click on the highlighted icon on the home screen.



Click on the **Settings** icon.

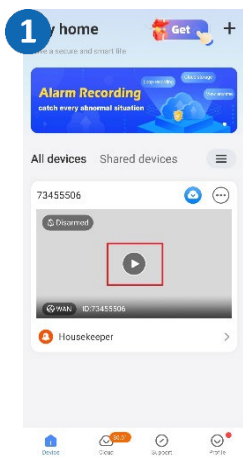


Click **Recording settings**.

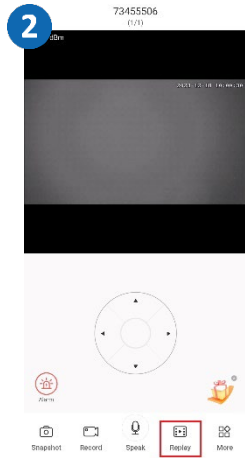


Select the option:  
**Continuous recording**  
or/  
**Event Recording**.

## Playback of recordings on your phone



Click **play** in the middle of the preview.

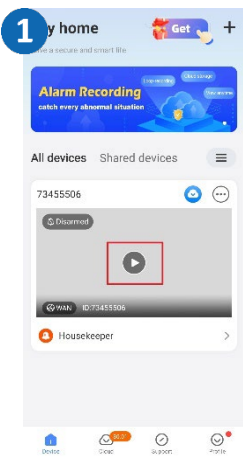


Click the **Playback** icon.

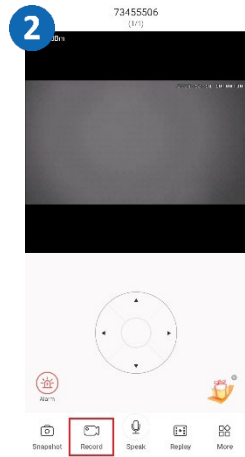


Find the recording (continuous or alarm) you want to view and click on it.

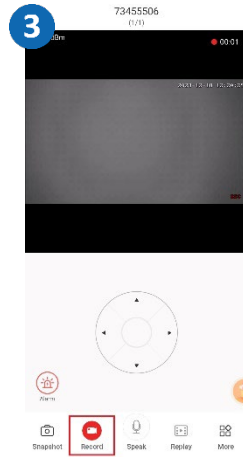
## Recording with live view



Click **play** in the middle of the preview.

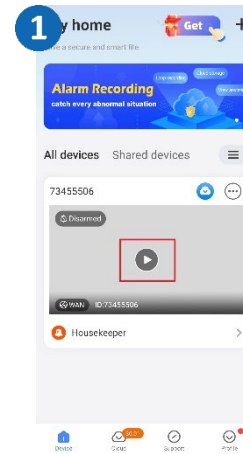


Click the **Record** icon.

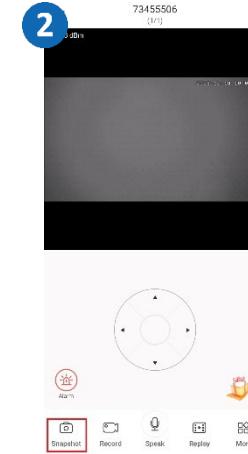


Clicking **Record** again will stop the recording.

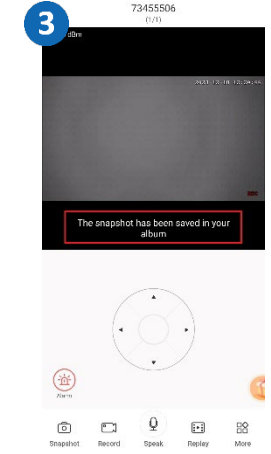
## Save live alarm images



Click **play** in the middle of the preview.



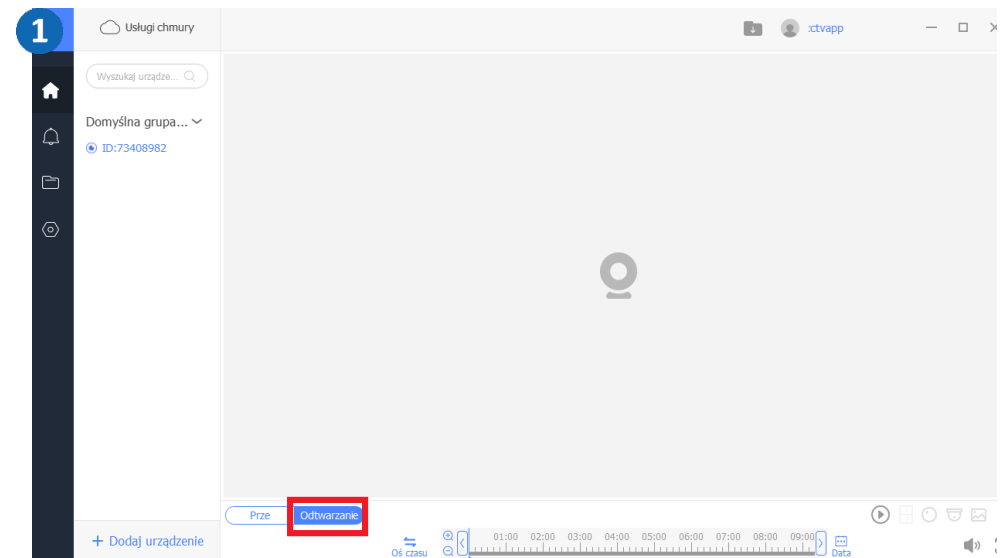
Click the **Snapshot** icon.



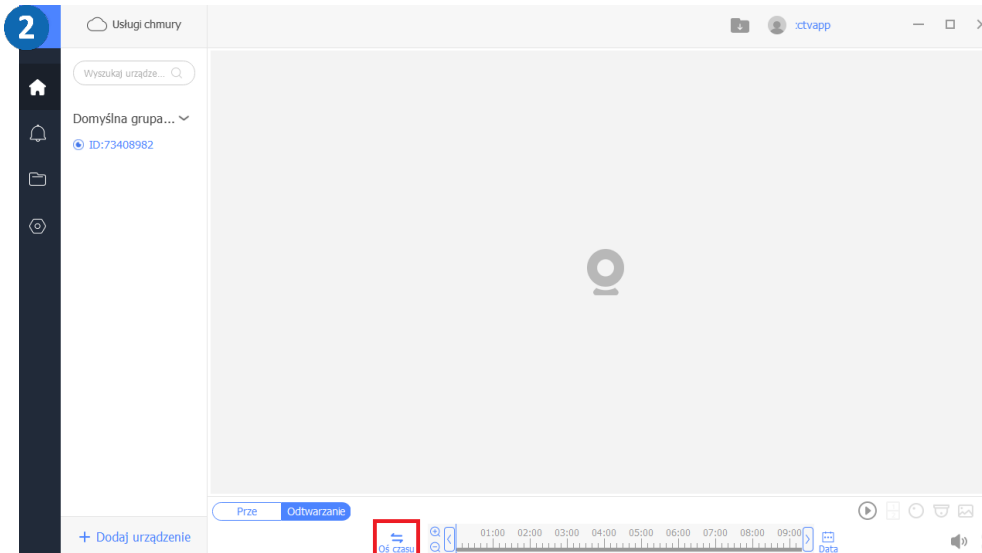
The photo was saved in an album.

Emergency photos and videos are stored in the phone's memory.

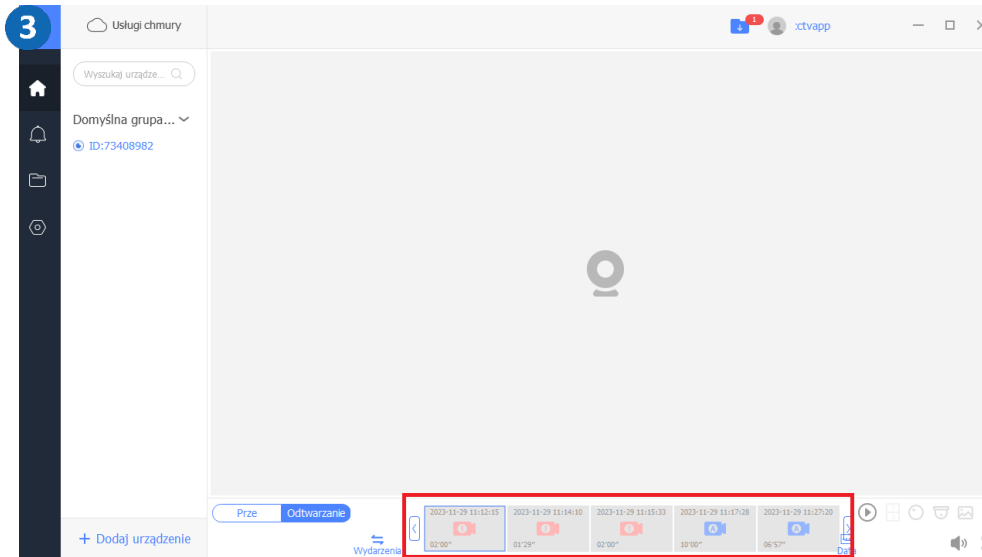
## Playback of recordings on a computer



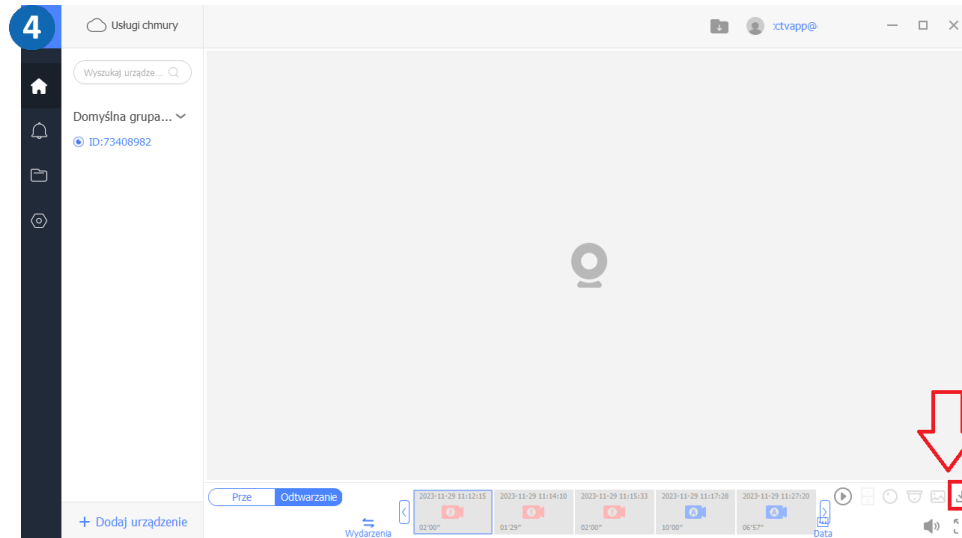
Click the **playback box**.



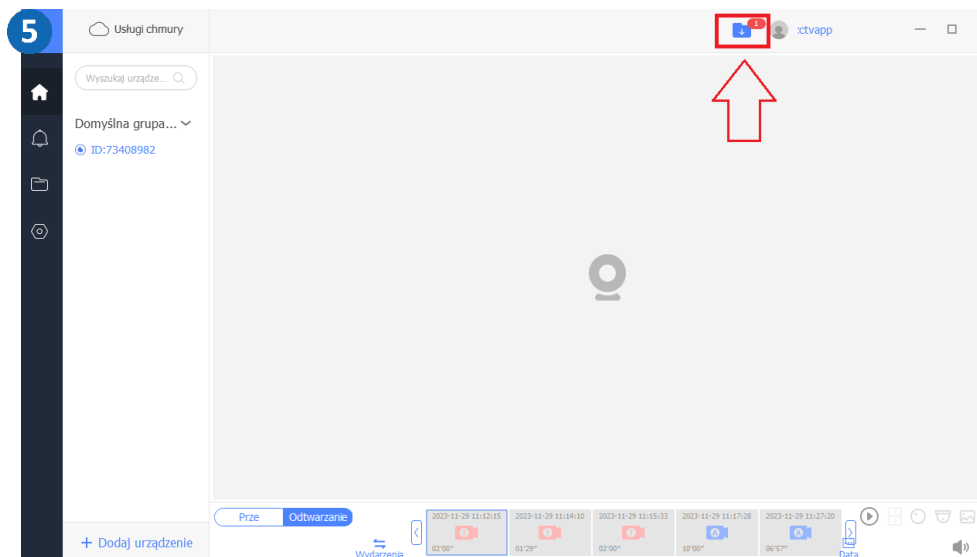
Click Timeline.



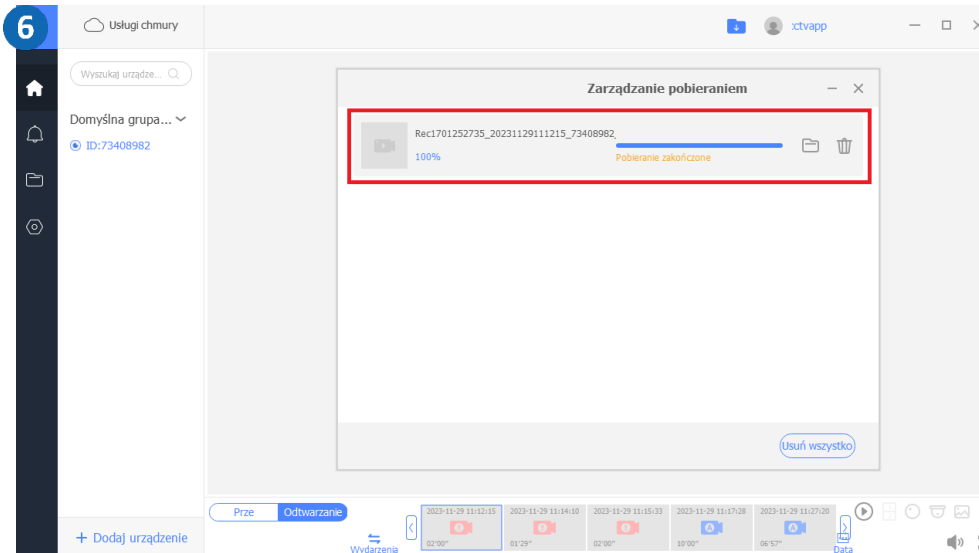
In the preview you will see a pre-recorded video.



Click the highlighted icon to download the recordings.

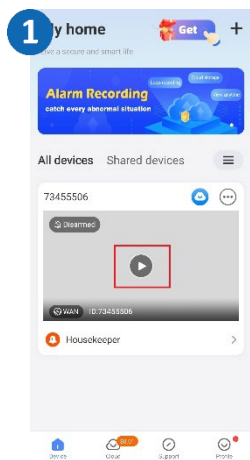


Click the highlighted icon to view the downloaded recordings.

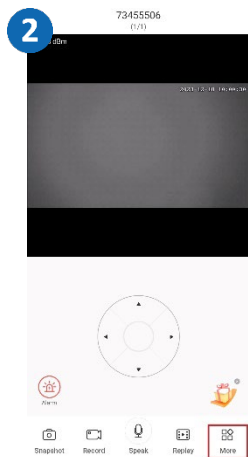


The files download to the V380 Pro folder on your computer.

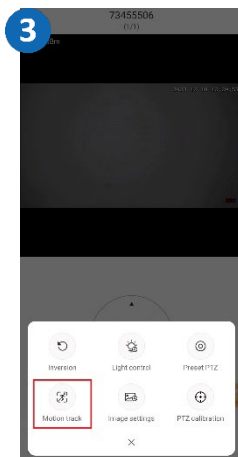
## Enabling motion tracking



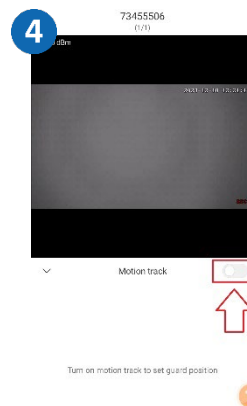
Click **play** in the middle of the preview.



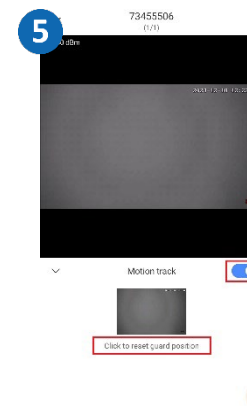
Select **More**.



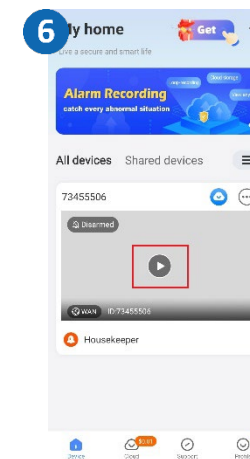
Click **Traffic Track**.



Check the **Track option**.



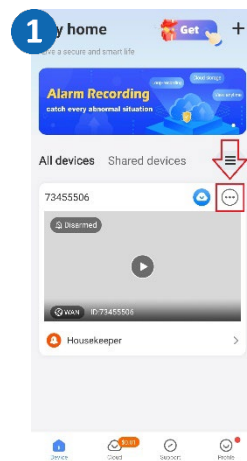
Click set **guard position**.



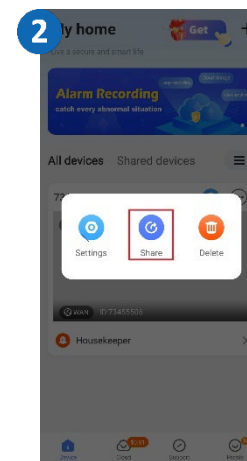
The motion tracking option has been enabled.

## Sharing the camera with another user

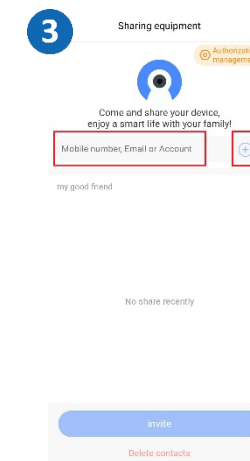
A new user must download and install the **V380 Pro** application and create an account. The user who wants to share the camera launches the application.



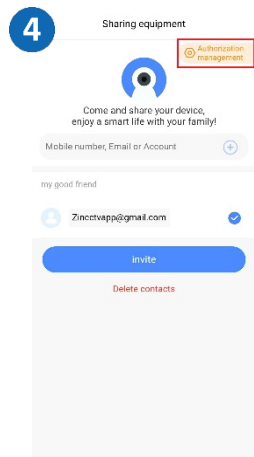
Click on the highlighted icon on the home screen.



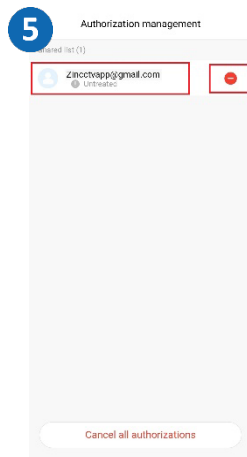
Select **Share**.



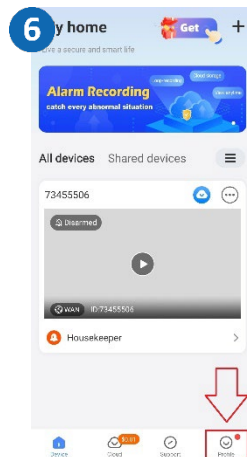
We add the email address of the person who created the account.



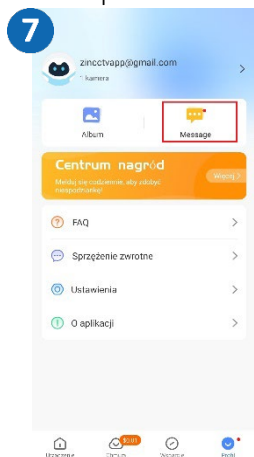
You can manage the account of the added person.



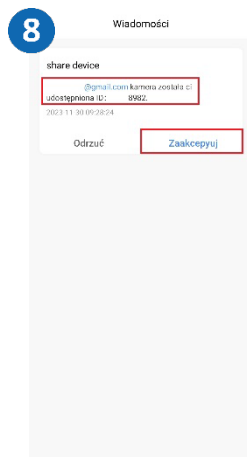
They can be removed at any time by clicking [-].



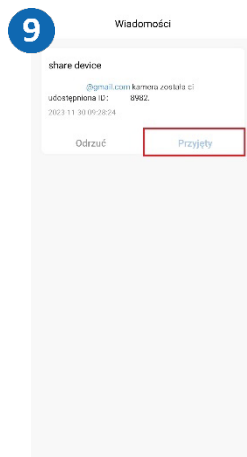
New user gets notification.



Enter the **Message** folder.



Accept the shared camera.



The message **Processed** means that the camera has been successfully added.

The new user returns to the main menu, where the shared camera appears. He clicks on the play button and already has access to the camera and its features..

## Questions and answers

### 1. Why is the device in offline mode?

Mak sure that:

- The device is connected correctly to the power supply
- The configuration has been done correctly.

### 2. The SD memory card can not be read?

Check the SD card to see if it meets the quality requirements, when the WiFi signal is not good, it also cannot be identified.

### 3. The camera disconnects

Check the power supply and Internet network, then restart the camera. If this way does not work, please remove the device and add it again in the application.

### 4. Video interrupts or video runs slowly.

If the video keeps loading/boosting, check your internet connection.

### 5. How can other people watch the video?

Share your application account with other people.

### 6. How many people can use the account at the same time?

There is no limitation.

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