

## TIME SETTING

1. Open the CamHipro app.
2. Go to **[Setting]** camera -> **[Time setting]**.

### Time setting

3. Select the correct time zone and click **[Done]**.
4. Save the time settings by pressing the button **[Apply]**.
5. Go to the **[Time settings]**.
6. Check if the time is correct, if not, press button **[Sync with phone time]** and press the **[Apply]** button.

Sync with phone time

## FAQ

### 1. Why is the device offline?

#### Check:

- Camera is connected correctly to the power source
- Configuration was performed correct.

### 2. SD memory card can't be read?

Check your SD card to see if it meet the requirements quality standard, when the Wi-Fi signal isn't good, it can't be identified.

### 3. Camera disconnect?

Check the power and Wi-Fi signal, next restart the camera. If this method doesn't work, please remove the device and add to the app.

### 4. Video intermits or runs slowly.

If the video is still loading, check the connection WiFi.

### 5. How can other people watch the video?

Share your account in the app with other people.

### 6. How many people can use the account at the same time?

There is no limit.

## SECURITY PROCEDURES

### USE THE CORRECT POWER SOURCE

The input voltage of the camera is 12V DC/1A or 12V DC/2A. Remember to use only the original power adapter included with the product or similar with the above parameters. Incorrect connection may cause damage to the camera.

### USE CAMERA CAREFULLY

Use the camera according to the instructions. Don't hit the camera, don't shake it, etc. Improper use or storage of the camera may lead to damage.

### SD CARD

Use only SD card recommended for use with camera or other with minimum speed class of 10. Using other cards may lead to incorrect recording on the memory card.

### PROTECTION FROM WEATHER CONDITIONS

To protect properly cables from weather conditions for example rain, snow or moisture. We recommend the use of matching junction boxes. Improper protection can lead to permanent equipment damage and loss of guarantee.

### CAMERA WORK ENVIRONMENT

Camera can be used at temperatures between -10°C-+60°C and moisture 10%-90%.

### DON'T USE STRONG LIQUIDS FOR CLEANING CAMERA

If the camera is dirty, clean with moist cloth. If dirt is resistant, use a mild detergent and gently wipe the camera.

### DON'T SET TOWARDS THE SUN

Don't point the camera at the sun or other sources of very bright light. Stains may appear even if the camera is off, sensor may get damaged.

### DON'T HANG THE CAMERA IN THE PLACE OF INTERFERENCE

If the camera is installed near devices that emit strong electromagnetic fields, example wireless communication devices, camera may not work properly.

# **intronic**



## INSTRUKCION MANUAL for Camera

## CAMERA CONNECTION:

1. Attach the antenna to the camera.
2. Connect the camera to the power, using the power supply included in the set.
3. Download the [CamHipro] app from the Play Store App Store and open it.



Android



iPhone

## CAMERA CONFIGURATION:

1. Open [CamHipro].
2. On the main screen of the app click [+].



3. Select [IP Camera] and [New device].

IP camera



New device

4. Click [Power is on, next step].

Power is on, next step

5. Select [Not connected to the network cable].

Not connected to the network cable

6. Click [AP distribution network equipment], click [Go add].

AP distribution network equipment

Go add

7. [Scan QR Code] from the sticker on the camera or on the box.
8. Confirm the connection to the temporary network.

Connect to device?

CamHipro will use a temporary Wi-Fi network to connect to the device.  
IPCAM-116596

Cancel

Connect

9. Click [Search bar] next [WiFi name] and select WiFi network, you want to connect and enter password.

WIFI name:

Zintronic\_Serwis2



10. Click [Configure wireless and add].

11. The successful addition of the camera will be confirmed by an audio message.

12. Click on the camera and change password.

prompt

For privacy security, please change the password of the camera

Cancel

Ok

13. After change your password, click on the camera again.



Contact:



+48 85 677 70 55



support@zintronic.com

<https://zintronic.com/technical-support>

Technical support to our customers  
Monday - Friday 8.00-16.00

IMPORTER:

**Zintronic**

ul. K. Modzelewskiego 2  
15-535 Białystok, Polska

[WWW.ZINTRONIC.COM](http://WWW.ZINTRONIC.COM)



Declaration of conformity: This product and, if applicable, the supplied accessories are marked with the "CE" mark and thus comply with the applicable harmonized European standards according to Low Voltage Directive 2006/95/EC, EMC Directive 2004/108/EC, RoHS Directive 2011/65/EU 2012/19/EU (WEEE Directive): In the European Union, products marked with this mark may not be disposed of with household waste. To properly recycle this product, return it to your local retailer at the time of purchase of an equivalent new device or dispose of it at designated collection points.